Most Valuable Creation of New Life with "R-COM"

USER'S MANUAL

DIGITAL EGG INCUBATOR

Mx R-COM 50
(Standard Version)
How to use R-COM 50

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Mark Explanation
Caution:
Caution mark against a fault that can cause damage, trouble, or failure of incubation.

Prohibited
Do not disassemble.
Do not touch.

It is necessary to keep.
Remove the power cord from outlet.
Ground Connection for preventing electric shock.

Tip:
References or useful suggestions in using R-COM 50

Warning of actions which may be dangerous or cause damage to the incubator.
1. Introduction

R-COM 50

Thanks for choosing the Rcom 50 incubator. The Rcom 50 incubator is the first incubator with creditability to have a superior design and function which help in controlling optimum incubation conditions. It has two sensors, one for detecting surrounding environments and the other for internal incubator conditions. The Rcom50 is designed to be easy and simple to use as a customer orientated product, but please remember that the user's incubation knowledge and proper operation are very important for the best incubation result. Therefore, be sure to read this user's manual carefully before you use this incubator. The Room 50 offers optimum incubation conditions, but users need to observe and manage all incubation conditions such as species of eggs, temperature or humidity for each incubation period, and incubation circumstances.

Features

[Main Features]
* Outer Temp. Sensor included for Automatic Adjustment of Heating rate responding to Incubation Room Temperature
* Superior design with convenient operation
* Optimum air circulation technique with 5 strong BLDC fans
* Automatic Temp. & Humidity setting and control
* Body locking device
* Water supplement alarm function
* 48 eggs capacity for chicken size eggs (116 Quail egg size / 24 Goose egg size)
* Antiblastic Humidification method by heating water, which discourages bacterial growth
* Double-glazed view window for minimizing the influence of outside temperature
* Enhanced reliability by applying Swiss's Sensirion's 3rd generation temperature & humidity sensor
* Strong SMPS application for stable power supply

[Safety Features]
* Alarm and display function of abnormal incubator temperature caused by sudden fluctuation of ambient temperature
* Incubation data memory function and power outage notification function in case of power failure
* Circulation fan cover for safety and electric safety cut-out switch on the upper main body for safety
* Heater supporter designed for heater tension control and its safety
* Safety cover applied for protecting humidification unit
* Humidification unit durability improved by water proof BLDC fan
* Alarm when water need replenishing

[Easy Features]
* No need of separate humidification unit as it included in main body
* °C or °F convertible
* Easy attachment and detachment of double-glazed viewing window
* Universal egg tray for various size eggs
* Slide plate with embossed feature for preventing skid
* Variable air vent for adjusting air supply
* Bottom body designed for easy cleaning
**1. Introduction**

**(2) Safety Precautions**

**Electrical hazards**

- **CAUTION** Be careful the details below when you use.
  - Do not use a damaged power cord or loose outlet. Risk of electric shock or fire.
  - Do not pull the cord when taking out the power cord, and keep wet hands away from connecting plug. Risk of electric shock or fire.
  - Never pull the plug out of the outlet during the incubation period. Incubation will be interrupted.
  - Do not twist or crush electric cord. Risk of electric shock or fire.
  - Do not insert multiple connecting plugs in an outlet. Risk of fire or electrical overload.

**Setting Cautions**

- **CAUTION** Be careful the details below when you use.
  - Do not install in dusty or dirty environment. Risk of damage or fire within the incubator.
  - Do not install under the direct sunlight. Risk of fire or interference with the incubation process.
  - Do not install in moist or humid environment. Risk of fire or electric shock.
  - Do not install in excessively cold or hot conditions, cigarette smoke, etc. Risk of interference with the incubation process.
  - Do not use any other non-standard parts except those provided. Risk of damage or hatching failure.
  - Do not install in excessively cold or hot conditions, cigarette smoke, etc. Risk of interference with the incubation process.
  - Do not install under the direct sunlight. Risk of fire or interference with the incubation process.
  - Do not install in excessively cold or hot conditions, cigarette smoke, etc. Risk of interference with the incubation process.
  - Do not install under the direct sunlight. Risk of fire or interference with the incubation process.
  - Do not install in excessively cold or hot conditions, cigarette smoke, etc. Risk of interference with the incubation process.

**Cleaning Cautions**

- **CAUTION** Be sure to disconnect the electric cord from the outlet before cleaning.
  - Do not spray cleanser directly on the incubator surface.
  - Clean the incubator by a soft cloth with a neutral detergent.
  - Brush away dust on the plug with a dry cloth.
  - Do not use chemicals like wax, benzene, alcohol, thinner, aromatic, or lubricant, etc.
  - For special cleaning of inner part per year, contact to the service center. If you don’t clean the inside of incubator for a long time, dust can cause some trouble or a fire.

* This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

USA & Canada Official Sales & Service https://www.R-Com-Hatcher.com
1. Introduction

Identification of Parts

1. Identification of Parts and Compositio

For a clear view of the incubation process.
(Double Skin Viewing Window)

- Handle
- View Window

- Serial NO.
- Power Connecting (the rear)

- Vents for air circulation
- For circulating warm air

- Air inlet vent
- For inlet of air from outside

- Universal Tray Divider
- Adjust the space of dividers according to egg size.

- Universal Tray
- Volt for window assembly

- Digital Control Center
- See description of the function and operation.

- Main Body-1
- Main Body-2

- Duplicated View Window
- Locking Button

- Water hole
- To facilitate water top-up for the humidity control.

Basic Components

- Universal Tray Divider (10EA)
- Rolling Divider (10EA) Sold Separately

- View Window

- Volt for window assembly

- Water Cap

- Egg-Turning Plate

- <Sold Separately>

- User’s Manual

* Can be attached anywhere for easy viewing

Egg Incubator Hatcher Rcom MX 50 User Manual
# Egg Incubator Hatcher Rcom MX 50 User Manual

## 1. Introduction

### (4) Function of Digital Control & How to Operate

#### [ Function Operation & Explanation ]

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*If you want to change setting value, keep pressing "SET" button and change the value.*
2. Before use

(1) How to Assemble the Incubator / Egg-turning plate

- Egg-Turning Plate
- View Window
- Universal Tray
- Water Cap

5. View Window
4. Universal Tray
3. Water Cap
2. Main Body-1
1. Egg-Turning Plate

6. Lock the four locking buttons at the front and rear of the incubator.

7. Insert the power cord in the socket at the back of the main body.

Be careful when you assemble egg turning plate.

- If you do not assemble egg turning plate correctly, it can cause incubator failure.
- Gear connecting part of egg turning plate must be on the top side.
The Incubation Room is a confined space for setting and operating an incubator. Because the incubation room environment has a considerable effect on hatch rate, it's recommended to control the environment for setting up an incubator; there should be little noise and vibration around and temperature ranging 20°C-25°C (68-77°F) with small variation in temperature.

Especially, if there are frequent occasions when the temperature drops suddenly at night, compared with daytime, be sure to check from time to time and pay attention so that the incubator is not directly exposed to sunlight during daytime.

1. Insert the electric cord in the connecting jack in the back of the main body and put the main plug into a socket. The LCD display will light up and show temperature.

2. Open the watercap and fill the hole with clean water and refill water after about 5 min. again; up to the limit line on its inside mark. (If you refill water during the incubation period, humidity goes down temporarily.)

⚠️ After filling up with water, never shake or turn over the main body of the incubator, which would cause water to spill inside the body and could cause a breakdown.

During incubation period, check the water level about every three days and refill water, if necessary. (After you refill water, check again after 5 min. and refill again.)

⚠️ In case you use the incubator without adding humidification water or intend to incubate eggs at low humidity under 20%, you must stop its humidification function. (When using this function, the alarm for sensing water drop will go out.) [See the description of humidification function ON/OFF on Page 10.]

※ How to turn off Humidification Function: Set humidity level at 20%.
※ It is recommended to use distilled water or de-ionised water to prevent alien matter being introduced around the humidifying heater.

⚠️ Some gap (about 2mm) around the eggs is needed for easy egg turning as shown on the right.

※ When you use the ‘universal rolling divider’ which is sold separately, be careful to adjust the distance of rolling divider so that eggs do not roll out of position. Refer to the picture right side.

3. Place the eggs to incubate in the egg groove and then close the view window.

⚠️ Be careful to close the view window completely; if not, the temperature and humidity will fail to go up.

The egg to incubate must be a fertilized egg. (Refer to the guidebook.)
3. Function Settings

(1) Incubation Start & Termination
   (Factory Setting)

(2) Changing Cels. & Fahr.

How to start incubation

- If you connect the incubator with power cord, second dot "." of temp. display is blink with alarm. Press SET to remove blink and then it starts incubation with existing temperature and humidity.
  (Factory default setting - Temp.: 37.5°C, Humidity: 45%)

- Be sure to turn ON egg turning before incubation starts and turn OFF before 3 days of hatching. At this time, it's recommendable to raise humidity up to 60~70%.
  [Refer to Egg Turning ON/OFF on Page 10.]

- There can be some smell the first time you use the incubator, that is normal.

[Power Failure Notification]: When firstly input power, or power failure during incubation, second dot "." of temp. display is blink with alarm. Press SET to remove.

How to terminate incubation

- After all eggs are hatched, you should REMOVE the power cord for incubation termination.
  (The incubator has no separate power switch.)

How to initialize incubator

- It is for returning to the factory default setting.
- It is for initializing the incubator setting or calibration to the factory settings when you handle the incubator improperly so that the value has changed. Unplug the power supply and hold SET button and re-plug the power supply as shown on picture. Then, rSt will show on the display, and the incubator will be initialized to factory setting.

How to change Cels. & Fahr.

- Press $^{\circ}C$ and $^{\circ}F$ buttons at the same time and CA will show on Temp. display.
  Then press SET button, it will change as shown on the right.
How to Set Temperature & Humidity

I How to Turn ON/OFF Humidification Function

In a state of SET button being pressed, press HUMI button to adjust humidity at 20% and, then, humidification function will be OFF. On the contrary, if you adjust humidity above 20%, its function will be ON.

II III How to Set Abnormal High or Low Temperature Alarm

What is Abnormal High or Low Temperature Alarm?
It is alarm sounds when incubator temperature is higher or lower than setting value because of various reasons such as room temperature change or disorder of temperature controlling system.

* How to Set

* Max. abnormal temp. alarm limit (0.0°C ~ 5.0°C Default Setting: 2.0°C)  
* Min. abnormal temp. alarm limit (0.0°C ~ -5.0°C Default Setting: -3.0°C)

III How to Set Egg Turning ON/OFF

Egg Turning Test: If you press TURN button for about 5 seconds, egg turning test will be effected once.

In a state of SET button being pressed, press TURN button then the setting will be changed as required.

Be sure to set TURNING OFF 3 days before hatching.
**Humidity & Air Maintenance during Incubation**

- When hatching, humidity should be relatively high to prevent the thin membrane from drying out or hardening before hatching.

- When hatching, it's recommended not to open the lid often. This is because if you open the lid often humidity will be rapidly decreased and it will take a long time to regain the proper humidity.

* If incubation temperature is higher than 37°C and room temperature is low, it may be difficult to maintain humidity of over 70%. There may be some difference of humidity about ±5% according to the external environment, but no problem with hatching.

- It's very important to maintain humidity higher 1~2 days before hatching than the early and middle incubation periods. Humidity requirements during incubation are 45~55% for waterfowl, 40~45% for poultry and 35~45% for parrot, in general. One day before hatching, all kinds of birds need about 65% humidity and sometimes need higher than that. However, in areas of high ambient humidity, lower levels of humidity may be needed during incubation.

* Air Controlling Lever: Outer fresh air can be flowed into incubator inside without affecting insulation. When eggs start hatching, open air controlling lever either fully or half-open.

**Maintenance after Hatching**

- Because newly-born chicks just after hatching have little protection against cold, a brooding room should certainly be prepared in advance for them. In case there is no separate brooder prepared, you may let them stay in the incubator for one day or more after hatching. If you move them to an brooder or brooding box, the inner temperature should be kept at 35°C~37°C.

  For the production method of a simple brooder, please refer to our website www.r-com.co.kr.

- As there is some difference in chick feed for each kind of bird, so it's desirable to obtain useful information about the chicks before hatching.

⚠️ If feather of chicks gets wet, chicks' body temperature falls down, and, if then, you must immediately dry by hair dryer.

**Dew Condensation**

This is a naturally occurring phenomenon when there is a significant difference in temperature between inside and outside of the incubator during incubation period. If this occurs, water may form in inside bottom of the main body of the incubator(bottom part).
5. How to Clean

(1) How to Disassemble

Pull out the electric cord from the connecting jack and also take out the plug from the outlet.

⚠️ Don't turn off the power soon after using the incubator, as this may cause a break down due to moisture left inside the main controller. At this time, it's better to firstly remove the water inside of the incubator and dry by operating it for 1 hour and then turn it off or open the view window and dry it naturally for 2~3 hours and, then, re-operate it, which may lengthen the life time of incubator. (Set humidification function OFF. / Refer to the page 10.)

How to disassemble and clean the incubator

1
Unlock and remove the locking buttons for four parts at the front and back of incubator by pulling them forward.

2
The bottom part of incubator should be thoroughly cleaned with water and dried. The upper part should be naturally dried in the well-ventilated place for about one day to remove moisture left inside of the incubator after hatching thoroughly.

⚠️ Don't clean the product with organic solvents such as benzene, thinner, etc. which may cause deformation or decoloration of the plastic parts.

3
- When using humidification function, a lot of alien matter sticks to the humidification heating element. This may not cause failure, but when terminating incubation please clean the humidifying heater lightly with a soft brush.
- If you place the main body(upper part) on the floor, please don't let the humidification heating part touch with the floor.
- If you inflict impact on the humidification heating part or scrape it with a sharp instrument, the humidifying heater will be damaged.
- You are recommended to use distilled water or de-ionised water to prevent alien matter being caught in around the humidification heating part.

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Start the vacuum cleaner to remove the dust as shown on the right and thoroughly shake out the minute dust with a fine brush.

If the incubator goes through incubations several times, feather, dust, shell, etc. accumulate inside the main body, which may cause a break down, so be sure to clean the product before storage.

If you finish cleaning the incubator, reassemble it in the reverse order of disassembly. Wipe out outside the main body with a wet cloth and dry it in a cool and well-ventilated place before storage.

[Refer to How to assemble on Page 7.]

Don't clean the product with organic solvents such as benzene, thinner, etc. which may cause deformation or decoloration.
### Servicing

All our R-Com digital incubators of Autoelex Co., Ltd. are made by precision systems under strict quality control. But occasionally some defective products are found on the way of their distribution. If any problem occurs, then please contact Autoelex service center or distributors in your country. We will do our best to solve the problems, if any, for you. This product is designed in modular mode, so for its repair, if any, a qualified person can replace the part concerned with ease.

### Frequently Asked Questions (FAQ)

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<td>▶ Review care of health of mother bird.</td>
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<td></td>
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<td>expected or a deformed chick hatches out</td>
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</tr>
<tr>
<td>When a chick hatches out later than</td>
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</tr>
<tr>
<td>expected</td>
<td></td>
<td></td>
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<td>▶ Eggs stored for different lengths of time</td>
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<td>from each egg (When all chicks don't</td>
<td>▶ Different incubation temperatures</td>
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<td>hatch out at the same time but over a</td>
<td></td>
<td>room, etc.)</td>
</tr>
<tr>
<td>long period)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>When intending to hatching various eggs</td>
<td>▶ Incubation days are different, so hatching rate falls down.</td>
<td>▶ Mark hatching date on eggs and move them to other incubator (brooder) just on</td>
</tr>
<tr>
<td>at the same time</td>
<td></td>
<td>the marked date.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▶ In case of putting in many eggs at the same time, it's convenient to prepare a</td>
</tr>
<tr>
<td></td>
<td></td>
<td>spare incubator available as a brooder.</td>
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### Troubleshooting

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<td>▶ Check electric cord is properly connected. ▶ Check if there is a power outage. ▶ Check whether the plug is damaged.</td>
<td>▶ Connect the cord again. ▶ Check the main socket with any other electric appliances. ▶ Try to insert to another outlet.</td>
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<tr>
<td>Temperature will not go high enough.</td>
<td>▶ Check your setting temperature. ▶ Check the air circulation FAN is working. ▶ Initialize the incubator. [Refer to the page 9]</td>
<td>▶ Set the temperature as required. ▶ Take the power plug out of the outlet, and disassemble the main body for cleaning around the air circulation fan with brush.</td>
</tr>
<tr>
<td>Alarm sounds with HI indication</td>
<td>▶ Check if room temperature is too high ▶ Check if incubator is exposed to the direct rays of sun</td>
<td>▶ Adjust room temperature between 20°C and 25°C. ▶ Install incubator without the direct rays of sun ▶ Return incubator to factory setting [Refer to page 9]</td>
</tr>
<tr>
<td>(abnormal high temp.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alarm sounds with LO indication</td>
<td>▶ Check if room temperature is too low ▶ Check if incubator heater(temperature controlling-system) is normally working</td>
<td>▶ Adjust room temperature between 20°C and 25°C. ▶ Place thermometer inside of incubator and check if setting temperature is correct ▶ Return incubator to factory setting [Refer to page 9]</td>
</tr>
<tr>
<td>(abnormal low temp.)</td>
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<td></td>
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<td>Humidity will not go high enough.</td>
<td>▶ Check your setting humidity. ▶ Close the view window again after checking. ▶ Initialize the incubator. [Refer to the page 9]</td>
<td>▶ Supply water. ▶ Set the humidity again as required.</td>
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<td>The machine makes some noise.</td>
<td>▶ Check if there is any hatching debris such as feather or eggs-shell in the incubator FAN.</td>
<td>▶ Take out the plug out of the outlet and disassemble the main body and clean around the air circulation fan with brush.</td>
</tr>
<tr>
<td>- It is normal that the machine emits some sounds because it uses air circulation fan for working.</td>
<td></td>
<td></td>
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<tr>
<td>Egg-Turning fails to work.</td>
<td>▶ Check that the Egg-turning stoppage is not activated. (Egg-turning lamp lighting) ▶ Check that there are no foreign items on the egg turning tray. ▶ Check if egg turning plate is assembled correctly. [Refer to the page 7]</td>
<td>▶ If you need to turn the eggs, you can manually re-start egg-turning. ▶ Unplug the power supply and disassemble the main body for cleaning the egg turning tray and gear. ▶ Assemble egg turning plate as the picture on page 7.</td>
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<td>Dew foams in the incubator.</td>
<td>▶ Check the incubator is not placed too cold circumstances. ▶ When you turn OFF incubator and then turn on.</td>
<td>▶ Move the incubator to where the ambient air temperature is over 20°C. ▶ Dew condensation is normal. ▶ Dry the incubator completely under well ventilated place.</td>
</tr>
<tr>
<td>Water leaks from the machine.</td>
<td>▶ Check that you have not overfilled the incubator. ▶ Check that the incubator placed on inclined surface. ▶ Check if it is Dew condensation</td>
<td>▶ Do not fill water over LIMIT indication. ▶ Place incubator under a level surface.</td>
</tr>
</tbody>
</table>

⚠️ Hatching result could be affected with various factors, and manufacturer do not have any responsibility for loss of eggs or birds.
(3) How to Calibrate

As this incubator was made with the optimum conditions set at the factory, you don't need to calibrate the temperature or humidity before use except for sensitive birds.

Operate incubator for an hour before calibration for temperature stabilization. And then, observe the temperature or humidity at several positions above 15mm of the egg tray mat with your thermometer, and calibrate with an average value.

Low priced thermometers or hygrometers which you can easily purchase from the market have large deflections of measurement. This could cause hatching failure, and it is recommended to use highly precise thermometer or hygrometer.

**Temperature Calibration**

- Press \[ \text{TEMP}^+ \] button and \[ \text{TEMP}^- \] button at the same time. CA sign will show on the Temp. display, and after 5sec. pressing the buttons, the display will blink.

- Calibrate the temperature with \[ \text{TEMP}^+ \] button or \[ \text{TEMP}^- \] button. (Calibration extent: ±9.9°C)

- If you want to raise incubator temperature 0.5°C higher, you should calibrate 0.5°C lower at temp. calibration mode.

- If you press \[ \text{SET} \] button, the setting will be completed. (If you don't press any key, it automatically set after 5 Sec.)

**Humidity Calibration**

- Press \[ \text{HUMI}^+ \] button and \[ \text{HUMI}^- \] button at the same time. CA sign will show on the Humidity display, and after 5sec. pressing the buttons, the display will blink.

- Calibrate the humidity with \[ \text{HUMI}^+ \] button or \[ \text{HUMI}^- \] button. (Calibration extent: ±20%)

- If you want to raise incubator humidity 5% higher, you should calibrate 5% lower at humidity calibration mode.

- If you press \[ \text{SET} \] button, the setting will be completed. (If you don't press any key, it automatically set after 5 Sec.)

(After Calibration) If you can not rely on your thermometer or hygrometer, you can initialize the incubator to factory setting. (Refer to the page 9)
### 6. Product Information

#### (4) Specification

**1-1 NAME : DIGITAL INCUBATOR R-COM 50**  
**1-2 MODEL NO. : MX 50 (STANDARD)**

### [Specification ]

| Power                          | AC 100V–120V, 50/60Hz  
| AC 220V–240V, 50/60Hz         |
|-------------------------------|-------------------------|
| Temp. limits                  | 20.0°C ~ 42.0°C         |
| Working Temperature           | Ideal: 20°C ~ 25°C       
| Min. 15°C / Max. 30°C         |
| Humidity Limits               | 20% ~ 70%               
| (It can be changed according to the conditions) |
| Power Consumption             | Max. 120W (Average 65W) |
| Egg-Turning Interval          | Various according to the tray |
| Capacity                      | For all size egg : Various sized egg incubation is: Universal tray available |
| Small                         | 116 eggs (Quail egg size) : Small egg tray (option) |
| Standard                      | 48 eggs (Chick egg size) : Standard egg tray (option) |
| Large                         | 24 eggs (Goose egg size) : Large egg tray (option) |
| Net Weight                    | 6.65kg (including Universal Tray)  
| Gross Weight                  | 9.5kg                    |
| Size                          | (W)633 × (L)523 × (H)171 (mm) |
| Fuse Standard                 | 250V 2.0A (Ø 5 × 20mm)   |

※ Register your product Serial No. on our website for free 2 years guarantee.  
※ Refer to website for how to register. (Free 1 years guarantee in case not registerd.)

► If you are new member of Rcom website,  
1. Visit www.r-com.co.kr  
2. Click English version  
3. Click "REGISTER" at the left side of page.  
4. Full in your information according to description.  
5. Register completed.

► If you already registered your information on Rcom website  
1. Log on www.r-com.co.kr  
2. Click "Member information change" at the left side of page.  
3. Check "YES" to the question "Did you purchase Rcom products?"  
4. Fill in your information according to description.
R-COM is designed for user’s easy and convenient use. It can be changed without notice for improvement in performance, design, treatment, and software, etc.

https://www.R-com-hatcher.com

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